

# Carlos A. Alvarado



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## PROFILE

Fourteen years of experience as a Certified Telecommunications and Information Technology Professional.  
Demonstrated ability to supervise, troubleshoot and install multi-million dollar equipment.  
Capable of providing training on technical issues. Proven customer service skills.  
Proven record of technical sales assistance. Fluent in English & Spanish, some Italian and Portuguese.

## PROFESSIONAL EXPERIENCE

<b>ISSG &amp; CLB Inc.</b> , South Florida Region <b>IT Support &amp; Systems Implementer - Independent Contractor</b> (Lucent Technologies, BP/Castrol, Wachovia Bank, Home Depot & Target Stores Projects)	<b>2003- Present</b>
<b>Kineticom, True Position</b> , (Contract) Statewide Florida & New England <b>Field Test Engineer</b>	<b>2002 - 2003</b>
<b>GLOBAL CROSSING LTD.</b> , Miami, Florida & <b>360 NETWORKS</b> , Miami, Florida <b>Network Engineer</b> & <b>South Florida Site Technician II</b>	<b>2001</b>
<b>TEKSystems Inc., Level 3</b> (Contract - Temp) Miami, Florida <b>Transport Technician - Metro Miami</b>	<b>2000</b>
<b>CENTENNIAL WIRELESS COMMUNICATIONS</b> , San Juan, Puerto Rico <b>Telecommunications Technician/Field Operations</b>	<b>1999</b>
<b>MCI WORLDCOM</b> , Metro Office Park – San Juan, Puerto Rico <b>Network Engineer II</b>	<b>1997 - 1998</b>
<b>TLD (TELEFONICA LARGA DISTANCIA)</b> , San Juan, Puerto Rico <b>Telecommunications Technician/Network Operations</b>	<b>1994 - 1997</b>
<b>UNITED STATES AIR FORCE</b> , Honolulu, Hawaii (Pacific Theater) <b>Ground Radio Communications Technician - GCCS</b>	<b>1987 - 1991</b>

## EDUCATION

<b>San Juan Technical College</b> , San Juan, Puerto Rico <b>Associates Degree, Electronics major in Telecommunications</b> and continued education in <b>Computer Systems Analysis &amp; Repair.</b>	<b>1991-1993</b>
<b>Community College of the Air Force</b> , Honolulu, Hawaii <b>Electronic Engineering Technology</b>	<b>1989-1991</b>
<b>United States Air Force</b> , Keesler Air Force Base, Mississippi <b>Advanced Electronic Training Schools</b> (Classified)	<b>1987-1990</b>
<b>New Horizons Computer Learning Centers</b> , Fort Lauderdale, Florida <b>Microsoft Certified Technical Education - MCSA &amp; MCSE Track</b>	<b>2002</b>

## CERTIFICATIONS

- [CTP \(Convergence Technology Professional\)](#) – Telecommunications Industry Association No. 0168636
  - [MCSA - Microsoft Certified Systems Administrator](#)- MCP ID No. 2718131
  - [MCP - Microsoft Certified Professional](#) - MCP ID No. 2718131
  - [CompTIA A+ Certified Professional](#) - CompTIA ID No. COMP001000272383
  - [CompTIA Network+ Certified Professional](#) - CompTIA ID No. COMP001000272383
  - **United States Air Force - Advanced Technical Training Schools**, Keesler Air Force Base, Mississippi  
Electronic Communications for Ground to Air Telephonic Switch network systems.
  - **United States Air Force - Technical Training Schools**, Keesler Air Force Base, Mississippi  
Ground Radio Communications Technician
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## ADDITIONAL TRAINING

**CISCO® ICND (Interconnecting CISCO Network Devices)** – CISCO® Systems Inc. - Boulder, Colorado - April 2000

**Lucent® Bandwidth Manager & SNMS** – Lucent Training Center - Altamonte Springs, Florida - October 2001

**Reltec (a.k.a. Marconi Corp.)** - Positron Osiris-OC-3/12 SONET equipment – Montréal, Quebec, Canada - 1999

**Microsoft Corporation** - Technical and Business Training Seminars

**Fujitsu Networks** - Flash 192, Flashwave 320G, FLM 2400-OC-48 Procedures

**Microsoft Certified Technical Education – Windows® 2000 Professional, Server, and Exchange** - Ft Lauderdale, FL 2002

**Sycamore Networks** - SN8000 DWDM and NOC Software - Boston, Massachusetts - April 2001

**Technical Training Center, Puerto Rico Telephone Company (PRTC)** – Voice & Digital Transmission on DS0, T1, T3, and SONET Technologies. - 1995

**ECI Telecom LTD.** - DCME (Digital Circuit Multiplication Equipment): DTX-240 & DTX-360 Training and Solaris UNIX Workstations.

**Alcatel/DSC Communications Corporation**

**Infonet Inc.** - X.25 Communications-Pads, switching, and modems.

**Ascend Communications** - Max TNT/Pipeline 130 & WAN/ Internet Access equipment.

**BellSouth Corporation Testing Center**, Miami, Florida - December 2000 (GCT, Electricity, Electronics, Digital Electronics, and Computer Fundamentals).