

## **Michael J. Baggett**

7050 sw 83<sup>rd</sup> Place

Miami, Fl. 33143

305.785.0576 cell

[headgeek@spamcop.net](mailto:headgeek@spamcop.net)

### **Summary of Professional Experience:**

**Over 18 years of experience serving the needs of customers in a production environment, the largest of which being over 1500 users. Providing systems design, administration, review, consulting, project management and support ranging from peer to peer systems sharing a printer and a few files. All the way to multi server, multi subneted enterprise systems providing a full spectrum of services.**

### **Relevant Professional experience:**

**Aug 2003 – Present**

**System Administrator / I.T Manager**

**Association for the Development of the Exceptional**

**Miami, FL**

**[www.ademiami.org](http://www.ademiami.org)**

- Design, Implement and administer a network that is spread over 3 locations. Consisting of centralized web,dns and ldap, and localized file, domain and print services providing 99.98% uptime.
- Author, Implement and enforce Policies relating to Information & Technology.
- Provide end user support and training.
- Administer both on and off site backups.
- Select. purchase. install and maintain all hardware.
- Install, upgrade and maintain all software.
- Oversee and administer all web systems. (www, dns, ldap, etc).
- Create and administer scripts intended to automate system functionality.
- Oversee and administer all aspects of network security.
- Administer both on and off site backups.
- Establish common build platforms for servers, desktops and laptops.
- Suse an Red Hat Linux servers and firewalls.
- Windows 2k and Xp desktops and Laptops.

**Feb 2001 – Apr 2003**  
**Senior Network Engineer**  
**Etrauma.com**  
**Deerfield Beach, FL**  
[www.etrauma.com](http://www.etrauma.com)

- Design Active Directory, which included Active DNS and DFS.
- Upgrade existing NT 4.0 system and migrate into Windows 2000 Active Directory
- Migrate existing servers to either Windows 2000 Advanced server or Unix
- Setup new servers with NT 4.0, Windows 2000 Advanced server or Unix
- Setup and Administer MS Exchange site
- Spec out and purchase hardware
- Provide Ad Hoc IT support for the Corp. office
- Supervise and manage the network operations center, which contained
- 8 Windows 2000 advanced servers
- 1 Windows 2000 server
- 5 NT 4.0 Enterprise edition servers
- 2 NT 4.0 servers
- 5 Macintosh OS 9.x servers
- 2 YellowDog Linux servers.
- 1 RedHat Linux 6.2 Server
- 1 Storage Area Network array

**May 2000 – Oct 2000**  
**Senior Tech Partner**  
**TechPlanet Miami office**

- Design and implement Windows 2000 active directory
- Administer the Miami office network
- NT 4.0
- Windows 2000 advanced server
- RedHat Linux
- NAT
- Samba
- IPTables
- NetScreen security appliances
- Installation and configuration of routers, bridges, firewalls and VPNs.
- Organize training sessions for sales associates and IT staff.
- Oversee The Internal Corporate Certification process.
- Administer the local office network.
- Work in conjunction with our other 23 offices nationwide.
- Provide both pre and post-sales technical support.
- Generally function as the last line of technical reference

**Sep 1996 – May 2000**  
**Network Engineer**  
**Southern Tel inc. Miami, FL**

- Intranet and network design, construction, and management using DOS, Windows for Workgroups, Windows95, and Windows NT.
- Migration from Novell, Apple, and LANtastic networking to Windows NT networking.
- Design and implementation of security policies and protocols for Windows95 and Windows NT networks and intranets.
- Setup and maintenance of Windows NT Web and Intranet servers.
- Design and implementation of software & hardware solutions to business problems including organizational security and data management.
- Train Windows NT network system administrators in business software, system maintenance, and network security.
- NT Server scripting
- MS Access Database Design and administration

**Nov 1989 - Sep 1996**  
**Computer Geeks**  
**Miami Fla.**  
**Sole Proprietor**

Reason for leaving: Merged with Southern Tel inc.

- Small Business computer and network Consulting
- Dos and Windows for Workgroups and Novell network design, and management

**Relevant Education:****Associate of Arts Degree**

Miami Dade College  
Miami Fla.

Primary areas of study.

- Computer Network Engineering.
- Information Systems.
- Network Administration.
- Electrical Engineering.
- Mechanical Engineering and design.

**References:** Available upon Request